



CJIMA Medication/Refill Policy

Our goal is to provide and maintain a good physician patient relationship. Letting you know in advance of our medication policy allows for a good flow of communication. Please read this carefully, if you have any questions, do not hesitate to ask a member of our staff.

****It is the patient's responsibility to provide our office with enough notice to fulfill the patient's medication needs. Prescription medication refills may take up to 72 hours.**

****If your medication requires a pre-authorization, the office will make one attempt to pre-authorize your medication. This process can take 7-10 business days. If the request is denied, self-pay is an option. Appeal letters will not be written by the office. You have the option to submit the appeal letter to your insurance company directly.**

****Our office will not offer a tier reduction or copay reduction for medication.**

****Patients on controlled medications for ADD/ADHD, anxiety, sleep aids (Adderall, Vyvanse, Ritalin, Concerta, Xanax, Ativan, Zolpidem, Lunesta, Restoril, etc.) must come in for a follow-up visit every 3 months. Your prescription will not be refilled if you miss your 3-month follow-up. NO EXCEPTIONS**

****Patients on chronic pain medication must be seen every 3 months. Your prescription will not be refilled if you miss your 3-month follow-up. NO EXCEPTIONS**

****Patients on weight loss medication must be seen every month for the first 3 months. Frequency of follow-up visits from 4 months and on will be up to the doctor's discretion. Your prescription will not be refilled if you miss your follow-up visit. NO EXCEPTIONS**

****All other medication for chronic medical conditions such as hypertension, diabetes, hyperlipidemia, thyroid conditions, other cardiac conditions, etc. require an office visit every 6 months. Your prescription will not be refilled if you miss your 6-month follow-up. NO EXCEPTIONS**

****Controlled medication will only be refilled every 30 days and only for a 30-day supply.**

****Controlled medication will not be refilled after hours or on weekends. NO EXCEPTIONS**